

Moving to a Virtual Space: How to Create Virtual Graduate Student Orientations

Tuesday May 19, 2020





Presenters



Scott Lanyon

Vice Provost and Dean of Graduate

Education

University of Minnesota – Twin Cities



Katy DeRosier
Program Development Director
The Graduate School
University of Washington



Noro Andriamanalina
Director of Academic and Professional
Development for the Graduate School
University of Minnesota – Twin Cities



Drew Swenhaugen

Program Specialist

The Graduate School

University of Minnesota – Twin Cities





Plan for today

- Four speakers will speak for approximately 40 minutes total, followed by Q & A
 - Suzanne Ortega of the Council of Graduate Schools will introduce the presenters and discuss CGS initiatives.
 - Scott Lanyon, Noro Andriamanalina, and Drew Swenhaugen will speak for 15-20 minutes on GEAR 1, the University of Minnesota's virtual graduate student orientation platform, and advice on how to build your own.
 - **Katy DeRosier** will speak for 15-20 minutes on the U501 Toolkit and its development at the University of Washington.

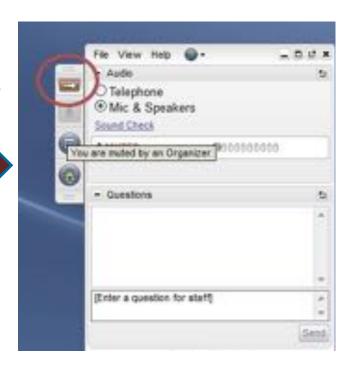




Technical Support

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- Please submit questions through GoToWebinar control panel
- Technical issues? Troubleshooting help available:

http://support.citrixonline.com/en_US/webinar

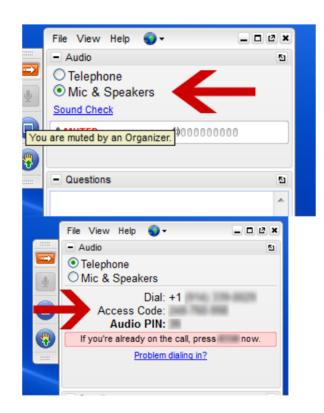






Audio Troubleshooting

- Having trouble hearing us? Try switching to a different audio connection. You can change from Telephone to Mic & Speakers or vice versa without leaving the session.
- If you experience trouble with a telephone connection, click "Problem dialing in?" for an alternate phone number to dial.









Suzanne T. Ortega President, Council of Graduate Schools



GEAR 1

The University of Minnesota's Approach to Online Orientation & Professional Development

Scott Lanyon

Vice Provost & Dean of Graduate Education

Noro Andriamanalina

Director of Academic & Professional Development

Drew Swenhaugen

Program Specialist





University of Minnesota

Carnegie Classification: R1

Graduate School staff size: 27

Ph.D. students: 4,588 (Spring 2020)

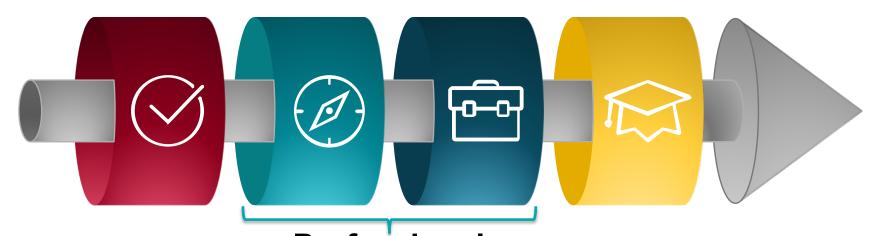
Master's students: 2,078

Professional students: 9,556

Includes UMN Duluth

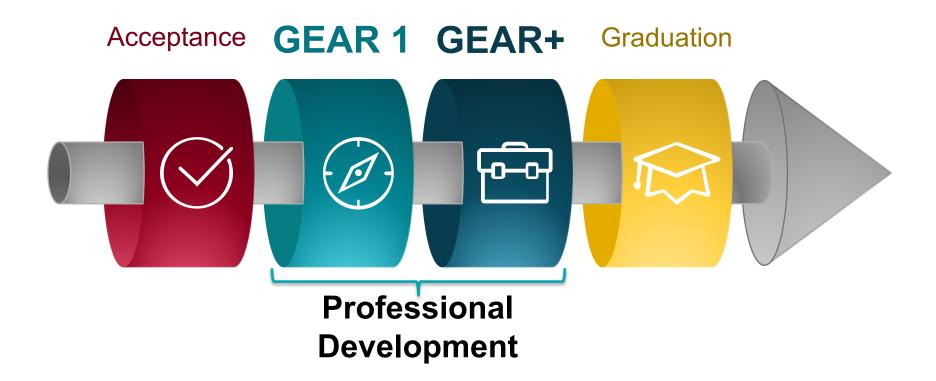
Transferable Skills

Acceptance Orientation Development Graduation



Professional Development

Graduate EducAtion Resource





Key Take-Aways

For those interested in creating an online orientation program

- Don't start from scratch learn from others
- 2. Content already exists your challenge is to figure out how to package and deliver it
- 3. Online orientation programs are worthwhile a pandemic just makes this more obvious
- 4. It is critical that you get buy-in from graduate programs
- 5. Remember that "Perfect is the enemy of done"



MENU

Q,

=

Module 1 - WELCOME TO THE UNIVERSITY

Module 2 - MINNESOTA LIFE

- Module 3 FUNDING AND TUITION
- Module 4 BEING A GRADUATE STUDENT
- Module 5 YOUR HEALTH AND WELLNESS
- . Module 6 PLANNING AFTER YEAR 1
- CONCLUSION

Welcome to **GEAR 1**









Development



We chose to use our system-wide CANVAS LMS

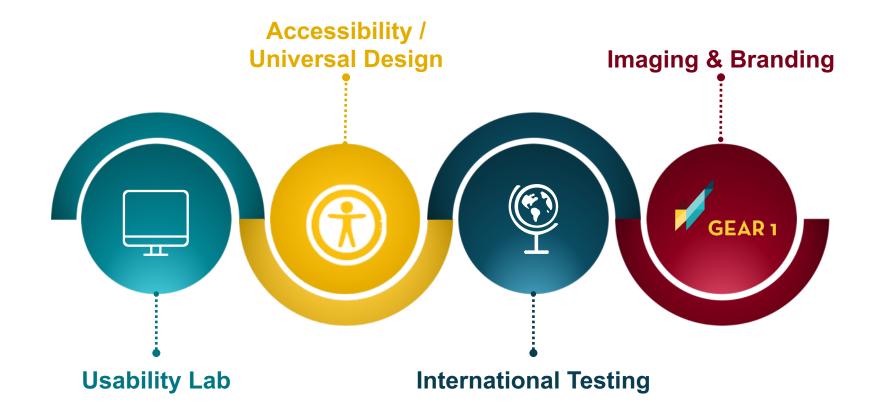


Develop content and modules with key stakeholders and advisory committee approval



Adapt content to concise, jargon-free audio script

Design Process



Distribution to Students

Canvas LMS

Distributed via Canvas LMS: ability to gather student ID information

Qualitative Feedback

Qualtrics survey gathers qualitative feedback

Quantitative Measures

Google Analytics measures time spent per session, time spent per slide, and location

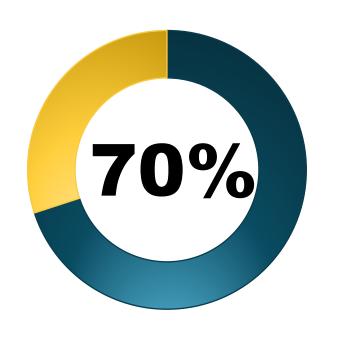
Encouraging Use

Graduate School communications plan encourages pre-arrival use and use throughout the academic year

Communications

Enrollment link sent at point of admission & matriculation (via Slate)

User Data and Focus Group Evaluation

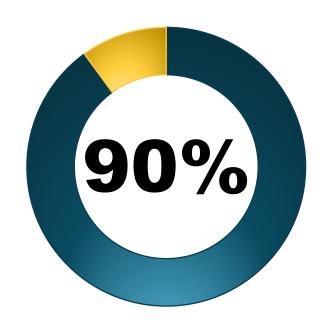


70% of incoming grad students accessed in 2019-2020

- Avg. 15 minutes per session (75-minute run-time)
- Avg. 1 minute per slide



User Data and Focus Group Evaluation



90% of users who responded found GEAR 1 'moderately' to 'extremely' useful



User Data and Focus Group Evaluation



- Pre-arrival First
 Steps Checklist
 viewed most
- In-state and previous UMN undergrads found
 GEAR 1 less useful
- Desire for programspecific information

Individual Development Plan (IDP)

ACADEMIC & CAREER SUPPORT > Advising Academic & Career Development Workshops Interdisciplinary Initiatives Community-Engaged Research Digital Badging Graduate Education Resources Individual Development Plan (IDP) Transferable Skills Checklist

Networking with the Individual Development Plan (IDP)

Succeeding in a graduate program requires more than taking courses or writing a thesis/dissertation.

START YOUR IDP

Download a blank IDP template >

Explore Examples of Real Individual Development Plans

- ☐ First-Year PhD Student, Social Sciences
- Third-Year PhD Student, Humanities
- Postdoctoral Fellow



MENU

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WHAT IS GEAR+?

Get Started

Your Individual Development Plan.

How the IDP Helps: Student Perspective Video

Online Assessment Tool: DoctoralNet

Online Assessment Tool: NCFDD

GEAR+ Navigation Map

- COMPONENTS OF SUCCESSFUL ACADEMIC AND PROFESSIONAL DEVELOPMENT
- YOUR DISSERTATION/THESIS
- CAREER PATHS

Give Feedback

Navigate gear+

GRADUATE SCHOOL



NEXT >



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Dr. Noro Andriamanalina andri002@umn.edu



Drew Swenhaugen swen0391@umn.edu

GEAR1 Public URL: z.umn.edu/gear1-public

GEAR+ Public URL: z.umn.edu/gearplus-beta-public

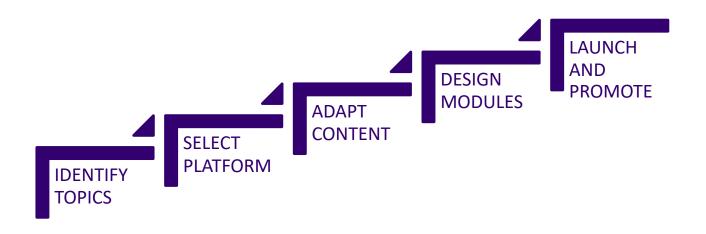
UNIVERSITY of WASHINGTON

U501Toolkit: a guide to develop your online orientation

Katy DeRosier, Program Development Director



U501 TOOLKIT: steps for a quick build





ABOUT UW

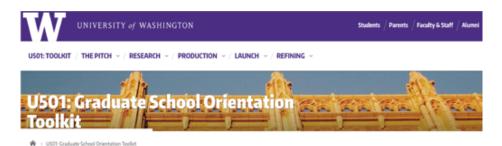
> Large, public R-1 university

> Annually welcomes nearly 5,000 new graduate and professional students

> Three campuses; UW Bothell, Seattle and Tacoma



U501 TOOLKIT OVERVIEW



U501: Graduate School Orientation ToolkitUniversity 501 (U501) is a self-guided, online orientation for incoming graduate and professional students at the University of Washington.

U501 has proved highly successful, and other institutions of higher education have inquired about creating their own similar but customized online orientations.

The US01: Toolkit has been designed as a roadmap for just that. We hope you find this resource helpful and motivating!

The Case for U501

Annually, the University of Washington welcomes nearly 5,000 new graduate and professional students. Until recently, the scope and structure of orientations have varied greatly across the different departments, with some programs annually admitting large cohorts while others admit only a handful of students. Incoming students may be new to the University, and some may even be new to the Pacific Northwest region, having arrived from a different part of the United States or from abroad. International students are particularly challenged, entering a country and culture that may be unfamiliar to them.

NAVIGATION US01: Toolkit The Pitch - Making the Pitch - Team Structure - Sponsorship - Advisory Committee Formation

Research

- Identify Orientation Topics

SEARCH US01: TOOLKIT



THE GRADUATE SCHOOL
UNIVERSITY of WASHINGTON

STEP 1: IDENTIFY TOPICS

- > What topics will your students be most interested in?
 - Do you have a lot of international students? Do most of your students commute to attend class?
- > Ask students, staff and faculty
 - Use U501 Toolkit: Research
 - > Student survey + Advisory committee guide
- > Staffing: secure project director
 - Use U501 Toolkit: The Pitch > Team Structure



STEP 2: SELECT PLATFORM

- > What learning management system does your university use?
 - Benefits for student users
 - Ability to gather metrics
- > Staffing: secure platform expert
 - Staff member or graduate student
 - Use U501 Toolkit: The Pitch > Team Structure



STEP 3: ADAPT CONTENT

- > Adapt U501 text and videos for your university
 - Review U501
 - > Public access version available in U501 Toolkit
 - > From your topic list, select text and videos that fit
 - Complete U501 Toolkit licensing agreement
 - > Use U501 Toolkit: Use our Resources
 - > When received, we will email you links



STEP 4: DESIGN MODULES

- > Topics are main categories
- > Consider the balance of text and videos
 - Use U501 Toolkit: Production > Designing Modules

- > Staffing: Project director + platform expert
 - Involve communication and marketing staff
 - Use U501 Toolkit: The Pitch > Team Structure



STEP 5: LAUNCH + PROMOTE

> Launch

One month prior to arrival, if possible

> Promote

- Emails to staff and faculty advisors + students
- Incorporate into student portal
- Use U501 Toolkit: Launch
- > Staffing: Communication and marketing staff
 - Use U501 Toolkit: The Pitch > Team Structure



UNIVERSITY of WASHINGTON

Check it out: grad.uw.edu/u501-toolkit

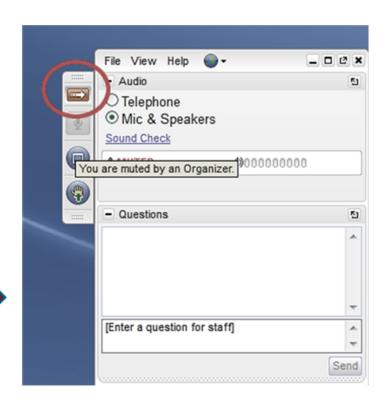
Contact: Katy DeRosier, katyd2@uw.edu



Questions?

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Thank You for Participating!

Visit CGS's hub on COVID-19 related programming and news at https://cgsnet.org/navigating-covid-19-pandemic.

Learn more about the ETS/CGS Award for Innovation in Promoting Success in Graduate Education here: https://cgsnet.org/etscgs-award

Proposal deadline: September 4, 2020

Visit http://cgsnet.org/cgs-webinars for more information on upcoming webinars as well as recordings of past webinars.



