

## Using Technology to Gain Insight into Your Graduate Students and Programs:

Leaders Share Best Practices

May 25, 2022

Webinar sponsored by



### **Webinar Logistics**

- > Please submit questions at any time through the Q&A feature in your Zoom toolbar.
- ➤ The recording and presentation slides will be emailed to registrants as well as posted to the CGS website after the live event.
- ➤ The chat is available to all attendees. Conversation in the chat among attendees is encouraged.





Julia Kent Vice President, Best Practices and Strategic Initiatives CGS



## Agenda

- Introductions
- Cayuse Overview
- Illinois State & University of Northern Colorado Solution Overview
- Q&A with Illinois State & University of Northern Colorado



# Illinois State & University of Northern Colorado Panelists



Noelle Selkow, Ph.D
Director of Graduate
Studies at Illinois State
University





Jeri-Anne Lyons, Ph.D
Associate Vice President of
Research & Dean of the
Graduate School at
University of Northern
Colorado



## **Our Mission:**

Empower organizations to conduct globally connected research and sponsored projects, advancing their impact on science, discovery and society

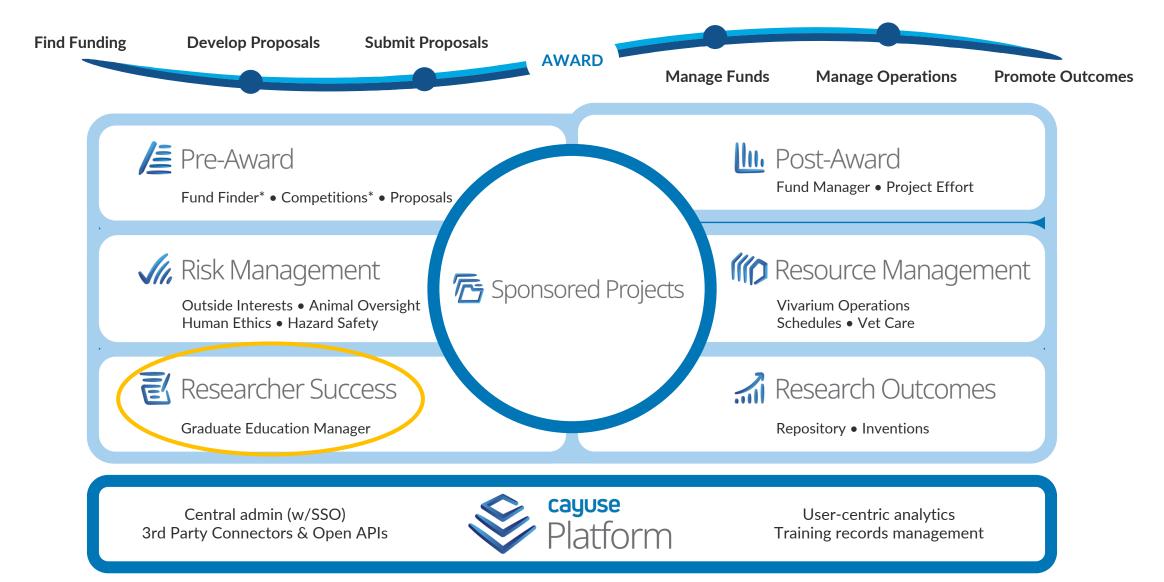






## **Cayuse: Suite of Research Solutions**





\*Note: Fund Finder is a Cayuse partner powered app where we give the option to customers of leveraging either Pivot or GrantForward. Competitions is also powered by Cayuse partner, InfoReady.

## Challenges with graduate program tracking today



Most graduate programs lack central student and faculty resource management

 Complex and unique paths for each student making it difficult to track progress

2. Decentralized approach to tracking activity, resources, data and information leads to student and faculty confusion

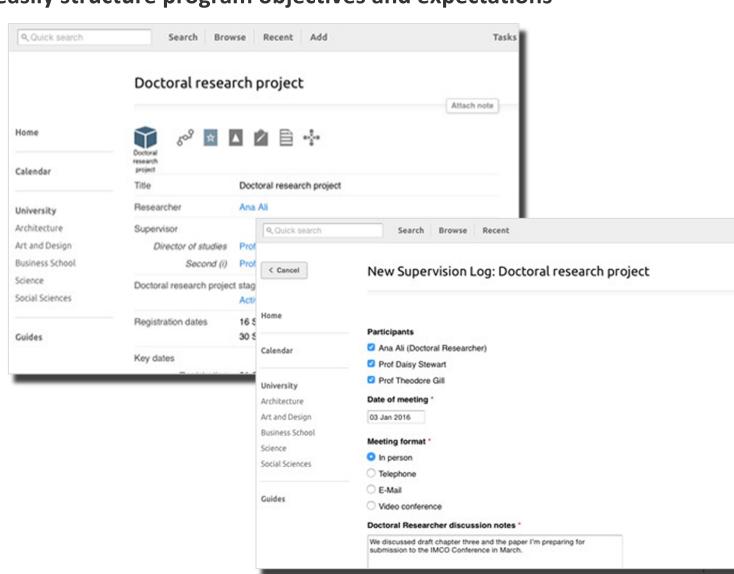
3. Lack of engagement in programs leads to poor retention or drop out

## **Graduate Education Manager**



Better manage postgraduate programs, more easily structure program objectives and expectations

- Central hub for all student and supervisor interactions, integrated with your student records system
- Key information and related files and notes all in one place
- Rich, comprehensive profiles of your graduate students



## **Illinois State University**



#### **Challenges Experienced**

- 1. Limited to no data on retention and progress toward degree
- 2. No centralized system
  - Program grown excel sheets
  - Graduate coordinator turn-over
  - Faculty load on research committees
- 3. Thesis/Dissertation routing of forms and external committee members
  - Lack of electronic forms

#### Why Graduate Education Manager

- 1. Allow programs to retain individuality in program requirements, remove excel sheets
- 2. Allow Graduate School to collect data, address concerns earlier
- 3. Keep student files in one place, with time stamp
- 4. Communication between student and committee members, submission of forms
- 5. Easy platform to navigate

#### Gaining university buy-in

- 1. Utilized small group to provide feedback and ask questions over several months
- 2. Piloting GEM with 5-7 program during first year of implementation
- 3. Not replacing a system



#### **Quick Facts:**

- Established in 1857
- Public University
- 100+ graduate programs
- 2,700 graduate students
- Current Cayuse customer
- Implementing GEM for late 2022 launch



Noelle Selkow, Ph.D
Director of Graduate
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## **University of Northern Colorado**



#### **Challenges Experienced**

- 1. No centralized, accessible platform to monitor progress towards degree
- 2. Form-based process requiring constant coordination between programs
- 3. Managing communications between students, faculty, program coordinators, and the Graduate School

#### Why Graduate Education Manager

- 1. Integration with existing systems will allow single-point access for monitoring student progress towards degree, allowing for earlier intervention as challenges arise.
- 2. We have a vast array of diverse programs with unique documentation needs to assess progress towards degree. GEM provides a platform that allows for collecting all artifacts in a single place.
- 3. Ability to manage communications through the platform, including those with outside committee members, making existing forms obsolete.



#### **Quick Facts:**

- Established in 1889
- Public University
- 113 graduate programs
- 3,000 graduate students
- New Cayuse Customer
- Implementing GEM & Repository for late 2022 launch

#### Gaining university buy-in

- 1. Being new to UNC, the entire process was new to me. Understanding the diversity of platforms currently in use and the leaders in charge helped to negotiate the process.
- 2. Stakeholders from all levels of the institution needed to be at the table. Providing a strong justification focused on their areas was important to gaining support.



Jeri - Anne Lyons, Ph.D Associate Vice President of Research & Dean of the Graduate School at University of Northern Colorado



### **Discussion Questions**



Questions from attendees are welcome, please type them into the Q&A



## More Resources

#### Learn More

**Join the Connect Community** 



cayuse.com/graduate-education-manager



community.cayuse.com



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#### Thank you!







Jason Porter, SVP of Global Programs

jason.porter@cayuse.com

#### **Upcoming Events**

 CGS Summer Workshop and New Dean's Institute

July 9-13, 2022 Hyatt Regency, Minneapolis, MN

