## Managing Enrollment: Recruitment, Admissions, and Funding



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### Format of session

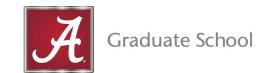
• 1:35-1:45 Admissions & Recruitment Overview

• 1:45-2:00 Tabletop Discussion

• 2:00-2:10 Financial Aid and Enrollment Management Overview

• 2:10-2:25 Tabletop Discussion

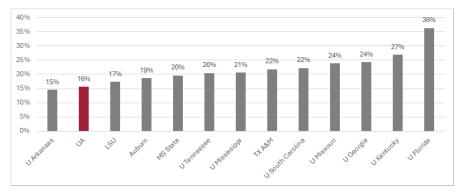
• 2:25-2:45 Open discussion



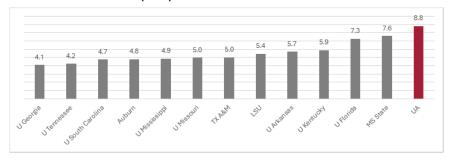
## University of Alabama: Institutional Context

- Total Enrollment 40,846;
   Graduate/Professional 6457 (16%)
- Recruitment is decentralized but Graduate School manages incentives budget
- All admissions decisions are driven by departments
- Graduate School includes Admissions and a Registrar's Office
- Admissions, and increasingly current students, are managed in Slate

#### Grad Students as % of overall student population (SEC)



Masters: PhD Ratio (SEC)







#### Graduate Recruitment Strategies

- What is the primary goal for your institution strengthening the quality of the applicant pool, or growing overall enrollment (with strong students, of course)?
- In what areas does the institutional brand matter most?
- Recruitment funding support to departments is most strategic when administered as matching funds
- How are target markets shifting, in the current context?



#### Graduate Recruitment

- Tool #1: Department's website
- Tool #2: Responsiveness
- Tool #3: Digital marketing
- Tool #4: Events (virtual, on-campus, off-campus)

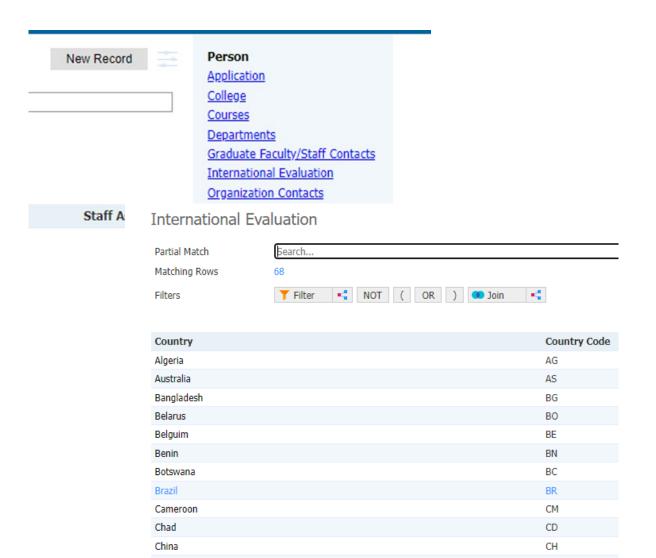


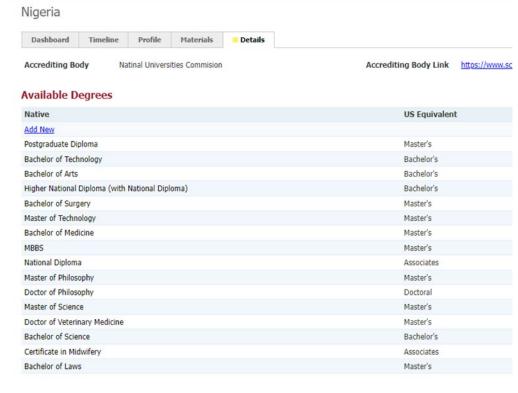
The arms-race of responsiveness to applicants

- Technology
- Texting; AI tools
- Ensuring admissions staff have a "recruiter mentality"
- Inspiring faculty to be proactive and responsive to applicants
- Timely decisions



# International transcript evaluation at UA – Scholaro resources for faculty





Grade Scale

5 pt.

5 pt.

5 pt.

5 pt.

5 pt.

5 pt.

**US Equiv** 

B+

C+

**US** Equivalencies

**Native Grade** 

A or 70-100 or 5

B or 60-69 or 4

C or 50-59 or 3

D or 45-49 or 2

E or 40-44 or 1

F or 0-39 or 0

Scale Type

Add New

Common

Common

Common

Common

Common

Common

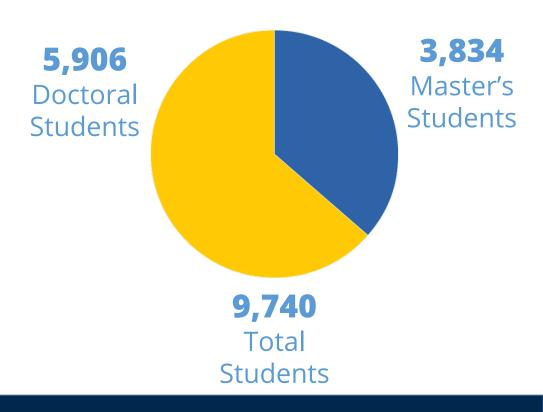
## International transcript evaluation at UA – Scholaro resources for faculty

Institution-Specific	C or 60-64 or 3.00	Dual Letter	В	Moshood Abiola Polytechnic
Institution-Specific	CD or D or 50-59 or 2.75-2.50	Dual Letter	B-	Moshood Abiola Polytechnic
Institution-Specific	DE or 45-49 or 2.25	Dual Letter	C+	Moshood Abiola Polytechnic
Institution-Specific	E or 40-44 or 2.00	Dual Letter	С	Moshood Abiola Polytechnic
Institution-Specific	EF or FF or 30-39 or 1.50-1.75	Dual Letter	C-	Moshood Abiola Polytechnic
Institution-Specific	F or 25-29 or 1.25	Dual Letter	D+	Moshood Abiola Polytechnic
Institution-Specific	HF or 0-19 or 0	Dual Letter	F	Moshood Abiola Polytechnic
Institution-Specific	PF or 20-24 or 1.0	Dual Letter	D	Moshood Abiola Polytechnic
Institution-Specific	A or 70-100	Graduate	Α	Umaru Musa Yar'Adula University
Institution-Specific	B or 60-64	Graduate	B+	Umaru Musa Yar'Adula University
Institution-Specific	B+ or 65-69	Graduate	A-	Umaru Musa Yar'Adula University
Institution-Specific	C+ or C or 50-59	Graduate	В	Umaru Musa Yar'Adula University
Institution-Specific	D or 45-49	Graduate	C	Umaru Musa Yar'Adula University
Institution-Specific	F or 0-44	Graduate	F	Umaru Musa Yar'Adula University
Institution-Specific	A or 70-100 or Excellent	5 pt.	A	University of Ibadan
Institution-Specific	B or 60-69 or Very Good	5 pt.	B+	University of Ibadan
Institution-Specific	C or 50-59 or Good	5 pt.	В	University of Ibadan
Institution-Specific	D or 45-49 or Pass	5 pt.	С	University of Ibadan
Institution-Specific	E or 40-44	5 pt.	D	University of Ibadan
Institution-Specific	F or 0-39	5 pt.	F	University of Ibadan
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## **University of Michigan: Institutional Context**

- All campus graduate and professional enrollment is ~ 19,000.
- Rackham Graduate School is home to research-based master's degrees and all Ph.D. programs;
- Graduate recruitment, admissions, and financial aid, are highly decentralized
- State of Michigan Constitution prohibits considering race, ethnicity, gender, and national origin in admissions and financial aid

#### **Total Rackham Students (2024)**





## Recent Priorities: Grad admissions and recruiting

- Best admissions practices for faculty
- On-campus recruiting to expand access to grad education
- Publicly available admissions data to support inclusive excellence
- Admissions technology
- Ph.D. enrollment management
- International student support



## Recent Priorities: Best practices for faculty

#### Challenges

- Limited experience of faculty with holistic admissions
- State of Michigan constraints and SCOTUS decisons
- Role of AI in admissions

#### Actions

- Holistic Admissions Workshops for Faculty
- Required familiarity with FERPA, admissions law, and holistic admissions best practices
- Caution about use of AI in admissions application review

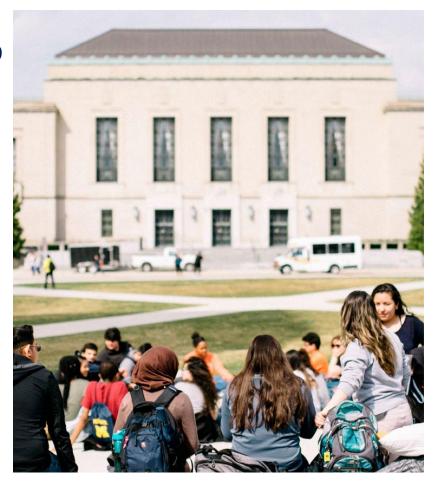
## Recent Priorities: On-campus recruiting for access

#### Challenges

- Students from underrepresented groups do not see themselves at our institution
- Challenge of designing effective programs to engage students in the process of discovery, application, admission, and matriculation

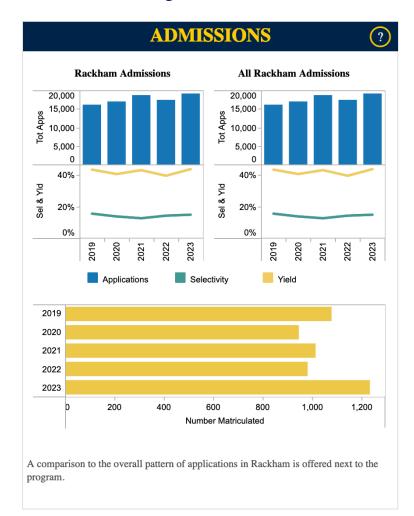
#### Actions

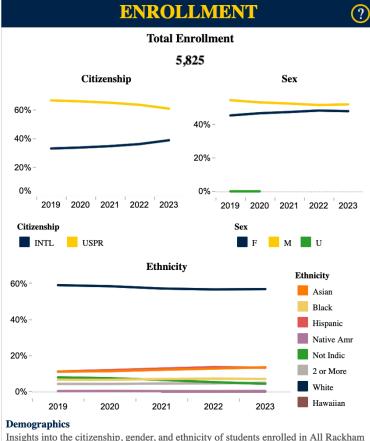
- Coordinated portfolio of activities
- Program differentiated by student readiness, interest and discipline



## Recent Priorities: Publicly available data

- Challenge: Faculty and students are uncertain if their admissions practices offer access to the broad range of students we seek to engage in graduate education
- Actions: Make admissions and enrollment data for each program publicly available





## for 2023. Ethnicity is reported only for domestic students (US Citizens or Permanent Residents). Hispanic students are excluded from the Two or More category. Categories with fewer than 5 students are not shown.

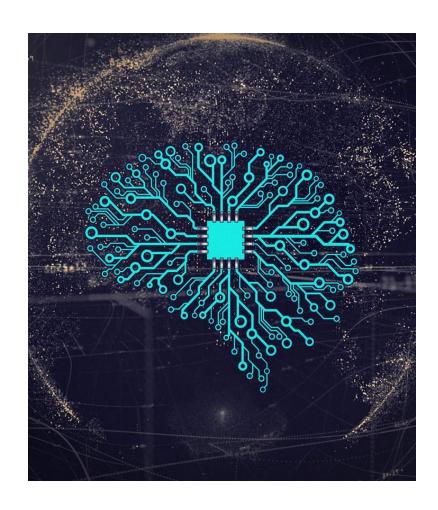
## Recent Priorities: Admissions Technology

#### Challenges

- Growing application volume
- Decentralized systems
- International transcript evaluation
- Immigration documentation
- Manual processes and shadow systems

#### Actions

 Evaluation of third-party vendors for solutions that allow coordination of communication and efficiency of review



## Tabletop Discussion #1 (1:45-2:00)

- How does the work of admissions and recruiting occur at your institution, and what direct or indirect role does your position play in these areas?
- Discuss and be ready to report out on the top 2-3 priorities you will work on in your first year in these areas.



#### Recent Priorities: Financial Aid and Enrollment

- Recording Ph.D. funding guarantees in offer letters
- Distinguishing between funding from fellowship and funding from employment
- Managing financial and academic risk of variability in yield on Ph.D. admissions offers
- New Categories of Financial Aid: International students and Master's education



## Recent Priorities: Offer letters and funding guarantees

#### Challenges

- Programs generate funding guarantees, especially for Ph.D. education
- Balancing program autonomy and nimbleness with institutional needs for transparency, minimum levels of support, and management of financial risk

#### Actions

 Central steps to institute campus-wide minimum stipend amounts, continuous enrollment, and financial sustainability



## Recent Priorities: Fellowship support vs. employment

#### Challenges

- Laborization of graduate education
- Lack of student and faculty understanding of the variable sources of graduate student support, including distinction between fellowships and employment
- Impact of federal agency actions on Ph.D. education

#### Actions

- Engagement in communications to promote understanding of the difference between academic work and employment
- Elevation of program-driven enrollment planning

## Recent Priorities: Rising needs for financial aid

- International Student
   Fellowships, including funding availability of contingent support
- Fellowships to support Master's Education



## UA: Financial Aid and Enrollment Management

#### Front-burner issues:

- Adjustments after DEI ('24) and GradPlus ('25) changes
  - Broader categories for eligibility
  - Reexamination of all financial support structures
- Enrollment Management emphasis on growth
  - Annual Deans' Retreats on Graduate Education
- Potential gainful-employment analysis and impact on federal financial aid eligibility
  - Fed deadline for data is Sept 30, 2025
  - Where are adjustments needed?





Levers for graduate growth

- Faculty size and capacity
- Graduate support funding (fellowships, assistantships)
- Campus buy-in for growth (deans and faculty)



## Tabletop Discussion #2 (2:10-2:25)

- How does the work of financial aid and enrollment management occur at your institution, and what direct or indirect role does your position play in these areas?
- Discuss and be ready to report out on the top 2-3 priorities you will work on in your first year in this area.

